



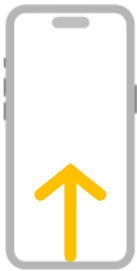
Multi-factor Authentication

Multi-factor Authentication (MFA) enhances your account security by requiring a code that is sent via email or text whenever you are logging in from an unrecognized device.

When logging in to the Client Access site, you will be prompted to enter a MFA code delivered via email or text. This code must be entered within 10 minutes of receipt in order to complete the login process.

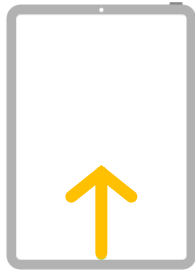
When using MFA with your phone or tablet, it's important to understand navigating to and from different applications. Understanding how to get to your home screen where you can see all of your applications is one way to navigate. Some phones/tablets use finger gestures and others have a button you tap to go to your home page.

iPhone



Swipe up from the bottom edge of the screen to return to the Home Screen at any time.

iPad



Android (most other mobile devices)



Either in the shape of a circle or house, this is your Home Button and will navigate you to your Home Screen

- 1** Starting at your Home Screen select the browser application. Common browsers include: Safari, Google Chrome, Firefox.



- 2** Go to D.A. Davidson's Client Access Login page: access.davidsoncompanies.com

https://access.davidsoncompanies.com/a_login/login

- 3** Enter your username and password then tap "Log In"

Log In

- 4** You will see the "Multi-Factor Authentication" page, now it's time to go to your Home Screen with one of the methods mentioned above.

- 5** Open your email application or your text application, and find the newest verification code.

Common email applications include: Apple Mail, Gmail, Outlook.



- 6** Navigate back to your home screen and select your browser application. Ready with your verification code, tap in the first box to begin typing.

